



Viga Natural Healing Center

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To the Head of Customer Service of "Center of Information Technologies" Nelian "

USER REPORT

The company Viga Natural Healing Center has been using the complex Danel, model 22S-EON, Serial number 0100073 with the software Danel Pro since April, 2013.

Our organization is engaged in Holistic Natural Healing and it's specialization is in: Bioresonance, Alcohol Therapy, Anti-Smoking Therapy, Body Detox, Hirudotherapy, Light Therapy, Limfodren, Massage.

The focus of our business is to assist our clients with natural healing modalities, customized to their needs. We do not hold a medical license. We have credentials for Holistic consultations, using the modalities stated above.

Since we have purchased Danel system, our focus has been to assist our clients with Danel Pro - to detect any imbalances or illnesses they may have. During the operation of Danel Pro, since April 2013 up to March 10th 2014, unfortunately we are unable to give you the approximate number of tests. For the past year we were learning the software and mostly testing on family members and friends. We have detected the following most frequent diseases with the help of Danel Pro: Hemorrhoids, Indigestion, Gall bladder, Liver trouble, Heart issues, Poor circulation, Prostate issues. We did not have any Danel-made diagnoses that matched clinical diagnoses.

The advantages of working with a Danel Pro is to be able to test our clients with this new diagnostic technology and based on the results be able to recommend other supportive modalities we offer and beyond our practice.

The positive aspects in working with Danel Pro would be the efficiency to detect root causes of clients health issues and then to direct them to other treatments.

A major disadvantage is that the training and any other help with understanding Danel Pro's potential is unavailable. We would like to utilize all of the features Danel Pro offers but it is very difficult on our own, without any technical support from Russia. We have called, emailed multiple times and no one is picking up the phone and our emails are unanswered.

Training needs to be improved, more assistance is needed to know how to utilize Danel Pro and the entire Danel Complex. We have worked in the past with Oberon system and because the training and help was available we were able to recommend Oberon to other centers. We would like to do the same with Danel Pro but we need you to respond to our emails with technical questions. We need your technical support.

The following areas need clarifications and improvements:

1. The Anatomy images of the organs are not nice. They do not look like real organs. Oberon system had really clear pictures that looked like real human body organs/systems.
2. Danel Pro scans body systems, but we can not find an option to scan just one organ, ex: kidneys.
3. Also, we can't find an option to scan bacterial infections and viruses within the body.
4. The Breasts of the human body are not showing, we can not find it. It is a major necessity to scan/view breast.
5. Some organs show in a 3D and some in a 2D. Is there an option where we can select to have it all in 3D?
6. The Danel Pro is not printing the descriptions of the illnesses in the body? How can we provide for our clients print outs with pictures and the full description of the Systems/Organs that are sick and over all report of the ~~scan?~~

Date of document: April 16th, 2014

Owner and Chief Officer of the organization: Viga Cossel _____

